



QUARTERLY NEWSLETTER

APRIL 2024 EDITION

smartsecsolutions.com

Welcome from the Managing Director

Firstly, welcome to our first newsletter for 2024. There has been a slight delay in the publication of this edition as we have been working on the format and layout. I do hope you like the new design and, in the future, we will be reverting to a quarterly publication.

SmartSec has been exceptionally busy since I last wrote to you all and here is a summary of some of our new developments and achievements over the last few months.

SmartSec Solutions held its internal awards in December during our Christmas Party. The event was a huge success, and those of you with access to LinkedIn would have seen the short video we posted on the SmartSec page as well as the announcements of the winners. I was delighted to meet a large number of you at the event, and I can confirm we will be hosting a Summer Party, which has been pencilled in for June. You will be receiving invites shortly. I look forward to seeing you all there.

I am delighted to announce that SmartSec now has a seat on the Equality, Diversity, and Inclusion Board for the City Security Council (CSC) and that we are now leading ED&I within the London Leadership Team for the CSC. This position will allow us to influence the private security industry further, promoting ED&I and supporting the local communities in which we operate.

As part of our involvement in the CSC, SmartSec was represented in the International Women's Security Day Event, and we will be involved in a number of events over the year; keep an eye on our LinkedIn page. SmartSec is also championing the Safe Haven initiative, speaking with customers about their sites joining this initiative, which will help vulnerable people have a safe refuge on our sites should they need it. SmartSec has continued to support the North London Hospice Charity, which is local to our head office, giving back to our local communities.

I am extremely proud that SmartSec Solutions was awarded Equality, Diversity, and Inclusion Initiative of the Year at the Outstanding Security Professional Awards (OSPAs) and shortlisted in two other categories. In addition to the OSPAs award for ED&I, we were shortlisted in the West London Business Awards and the Corporate Receptionist of the Year Awards.



The SmartSec management team has been busy mobilising new contracts, some with existing customers and some within sectors that are new to us. We have further established ourselves with local authorities, being awarded opportunities with two new councils. We have also continued to grow in the security systems sector, mobilising CCTV and remote monitoring projects.

SmartSec Solutions is in the midst of mobilising our new business platform, Timegate. This new platform will come with a number of benefits to our colleagues. By now, you will have received an email from our HR department with instructions on how to download the new application. During the next few months, our employee portal will be going live. Through this portal which you can access using your smart device or computer, you will be able to apply and manage your annual leave, check your shifts and interact with our helpdesk. Of course, you will still be able to call us; however, this should make your interactions with us easier. There are more benefits which will be communicated in due course in advance of these being commissioned and going live.

As part of SmartSec's ESG agenda, we are working on our Net Carbon Zero plan and by the time we issue our next newsletter, I will be in a position to share with you our progress with this.

Helmy El-Asar



Letter from the Editor

In the spirit of celebrating womanhood and embracing the power of female empowerment, I extend warm greetings to each and every one of you. As we navigate through the pages of our newsletter, it becomes increasingly evident that the essence of womanhood permeates every facet of our lives, enriching our societies, cultures, and communities.

In a world where the voices of women are continuously rising, it is imperative to recognise and appreciate the significant strides made towards gender equality and empowerment. Women across the globe have shattered glass ceilings, defied societal norms, and carved their paths towards success, resilience, and leadership.

We stand in solidarity with women from all walks of life, acknowledging their invaluable contributions to our families, workplaces, and communities.

With heartfelt gratitude and admiration.

Zara Ahmad





Industry News

Running on Empty is an initiative supported by The City Security Council to champion the cause of comprehensive well-being through running.

This platform seamlessly integrates physical fitness and mental wellness, catering specifically to the unique challenges faced by security professionals.

Follow the steps to join Running on Empty and step towards a healthier, happier life.

1

Sign-Up

Visit their website www.runningonempty.co.uk and input your email to receive their welcome information. You will get detailed information on how to join their exclusive RUNNING ON EMPTY journey.

2

Join our private Communities

Once you're signed up you will receive invitations to their private LinkedIn and Facebook communities

3

Track your runs with Starva

As part of our community, you will also receive an invitation to our Starva run tracking group. Monitor your progress, set goals, see what others are up to in the community and be part of our running challenges.

4

Follow us on social media

Stay updated and inspired! Follow us on Instagram and TikTok for the latest news, success stories and more.

5

Share your journey

Use the hashtag #runningonempty in your social media posts and don't forget to tag them

6

Explore

Visit their resources page on their website for valuable running tips, motivational insights and exclusive discounts. They have curated a range of materials to support you at every stage of your running journey.



Welcome onboard, Areesha!



Meet our new Administrative Assistant Areesha Gulzar. We are thrilled to have you join our dynamic and diverse family, and we look forward to the invaluable contributions you will bring to our team. Areesha has a bachelor's degree in Industrial Management. Before joining SmartSec, Areesha was working as an HR assistant. She has a wealth of knowledge in resource management, recruitment, and handling employee concerns

Awards



Outstanding Security Performance Awards 2024

- Winner in Outstanding Equality, Diversity, and Inclusion Champion
- Finalist in Outstanding Security Sustainability
- Finalist Outstanding Customer Service Initiative

Corporate Receptionist Award of the Year 2024



Sarah from Knight Frank shortlisted the top 20 Corporate Receptionist Awards of the Year



Suzzane from Workspace shortlisted the top 20 Corporate Receptionist Awards of the Year



SmartSec Solutions is a finalist at the West London Business Awards 2024 in the Equality, Diversity and Inclusion Award category



Women's Day Event

SmartSec Solutions was invited to attend the International Women's Day Event organised by The City Security Council and Women in Security Awards in Birmingham to raise funds for Women's Aid in Luton.

Our account manager Stefania Romanazzi and Frontline Operatives Laura Zilinskiene, Carlene Gay and Simona Dobos attended the event. They had the pleasure of hearing inspiring and motivating speeches on Inclusion from Una Riley, Julie Nel MA, Fiona Shanley, Sarah Hayes, Nermina Webster, Gaby Price and Michelle Russell.



Safe Haven Initiative

This International Women's Day, SmartSec Solutions supported the Safe Haven Initiative in partnership with The City Security Council.

The purpose of this initiative is to tackle violence against women in the square mile. It also contributes to the personal safety of anyone who feels vulnerable.



SMARTSEC SOLUTIONS CHRISTMAS AWARDS

Best newcomer:
Lockline
Vanderputt

Joint best newcomer
Reception:
Aqsa Rahat

Joint best newcomer
Reception:
Suzane Bannister

All day
Everyday:
Darren Canty

SmartSec's Rock:
Cristina Baculi

Joint Consider
it done:
Moin Abbassi

Joint Consider
it done:
Michael Ebuk

SmartSec's
Smile:
Hamduni Said

Smartsec's
Smartest:
Laura Zilinskiene

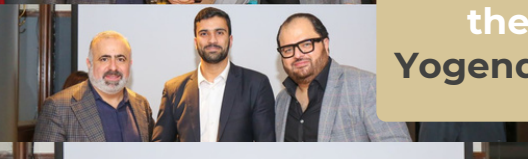
Receptionist of
the year:
Raquel Godinho

Employee of
the Year:
Yogendra Limbu

Joint Team
of the Year:
25 Copthall
Avenue

Joint Team
of the Year:
90 Cannon
Street

Chairman's
Award:
Jean Coles



Events



Halloween

Our front-of-house team and front-of-house Account Manager Stefania Romanazzi joined the fun with Helix, a Hines company client, Dagmara Czarnecka and Sabrina Cimini, who prepared their building well and truly for Halloween. They even supplied some books for the Peek-a-Book desk on-site.



Thought Leadership Event

SmartSec Solutions hosted a number of our customers and suppliers at our first Thought Leadership Event in December 2023. During this event, we had subject matter experts discussing Asbestos and Mental Health. A special thanks to Sharon Worby for providing the event planning/assisting on the day, Rianne Scott - Managing Director, for her talk on Asbestos and Petra Velzeboer for discussing Mental Health in the workplace.





Easter Chocolate

SmartSec Solutions decorated its reception areas with chocolates to celebrate Easter. Thank you to all our operatives for taking part in decorating the reception areas.



Red Nose Day

SmartSec Solutions has opened a fundraising page for the Red Nose Day. We are raising money to fight poverty for communities here in the UK and around the world. Here are some photos from our reception desks supporting the noble cause.

The fundraising page is still open for donations. Please click on the link below to donate.
<https://lnkd.in/dq9p-Sh9>

Bring a smile to a child's face.

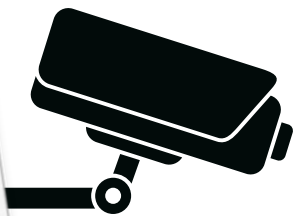
RED NOSE DAY 15 MARCH 2024

Scan the QR code below and help us fight and end child poverty.

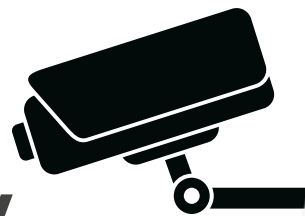


More information about the Red Nose Day can be found on:
<https://www.comicrelief.com/rednoseday/>





Crime Prevention Day



SmartSec management held a crime prevention day with the City of London Police at our Workman LLP site 62 Threadneedle Street. During this event, tenants received guidance and advice on personal safety increasing their awareness.



EDI Board – City Security Council

SmartSec Solutions is delighted to announce, that we were invited to sit on the board of The City Security Council for Equality, Diversity and Inclusion, represented by our Managing Director, Helmey El-Aasar.

This is a reflection of SmartSec Solutions' continued success in this area evidenced by the diversity of our workforce and management team reflecting the communities in which we operate.



Employee of the Month



**STEFANIA
ROMANAZZI**

NOVEMBER 2023



**JACK
TRACEY**

JANUARY 2024



**GOHAR
AKMAL**

DECEMBER 2023



**LUCIA
MURPHY**

FEBRUARY 2024





Just wanted to pass on a compliment (understatement) about Sag from a member of the public. A member of the public club came into the library a short while ago with apparent heart and breathing issues, to which Sagheer helped her, called an ambulance and sat with her the whole time until it arrived. She then spent the next 2 weeks in hospital and as she said he basically saved her life and is incredibly grateful.

This is not the first time that Sagheer has been on hand to provide medical assistance to the public, including his previous time at Lewisham, on top of continuing to ensure that the library space is safe for both our staff and members of the public. He is a very valued member of the Catford Library team.

Keep up the good work Sagheer!

The logo for SMARTSEC SOLUTIONS. It features a shield-shaped icon on the left with three horizontal lines inside. To the right of the icon, the word "SMARTSEC" is written in a bold, sans-serif font, and "SOLUTIONS" is written below it in a smaller, all-caps, sans-serif font. The entire logo is set against a dark grey background.

SMARTSEC
SOLUTIONS

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